

Henselite Club Clothing

Ordering Terms and Conditions for Export Orders

These terms and conditions relate to orders for delivery outside Australia.

1. There is no minimum order for Henselite Club Clothing however due to international freight costs, it is recommended that a minimum of 25 garments be ordered at any one time.
2. Club Clothing artwork design layouts will be sent via email. Please note that due to differences in printers and computer monitors, colours may be slightly different on final garments compared with the graphic representations provided. We are able to colour match our garments to either physical swatches or use the Pantone Matching System if codes are supplied.
3. The artwork will be signed off by the bowls club / association prior to manufacturing.
4. Freight will be charged on all purchases and can be a significant part of the total order cost. Total freight costs will vary depending on the quantity ordered. Some examples of postage and handling costs for EMS (tracked) delivery are as follows:

50 Shirts - 15kgs
To UK - approximately AUD \$350.00
To US/Canada - approximately AUD \$310.00
To Asia/Pacific - approximately AUD \$250.00
5. Allow 21 days for freight after production time noted below.
6. It is the responsibility of the purchaser to pay all landing charges, duties, fees or taxes that may apply in the country where the goods are received.
7. Garment dimensions will be provided prior to ordering. **Goods may not be returned on the basis of incorrect sizing.**
8. It is the responsibility of the purchasing club or association to ensure that the clothing complies with all local association rules and regulations. **No returns will be accepted if garments are not allowable under local association rules.**
9. Garments will take approximately 6 weeks to produce from artwork sign off and placement of sizing order, but this may be longer during busy periods.
10. A deposit for artwork and set up is required on ordering and the balance payable before despatch of goods.
11. Payment may be made by credit card or direct transfer to:

Henselite (Australia) Pty Ltd
C/- St George Bank Limited
CBD Melbourne
8/530 Collins Street Vic 3000
Australia

BSB: 333-030
Account Number: 700579834
Swift Code: SGBLAU2S

Please note that shirts are manufactured from a light weight polyester mesh fabric designed to keep the wearer cool.
A sample of fabric can be provided on request.